

## Certificate of Registration

*This is to certify that the*

### **CUSTOMER SATISFACTION MANAGEMENT SYSTEM**

*of*

### **SANICA ISI SANAYI A.S**

**Kavakli Mah. Istanbul Cad. No:10, Beylikduzu, Istanbul, TURKEY**

*for*

**Shower, Bathtub, Shower Machine, Spa, Hydro-massage Bathtub Production and  
Stone Shower, Sales and Marketing**

*has been assessed and registered against the provisions of*

**ISO 10002:2004**

*With*

|                      |                  |          |              |
|----------------------|------------------|----------|--------------|
| Registration Number: | 36W18892         | Project: | 50-18892-1-W |
| Certification Date:  | 11 December 2017 | Code:    | DH 25.23     |
| Expiry Date:         | 4 November 2018  |          |              |

Certification Approved By:



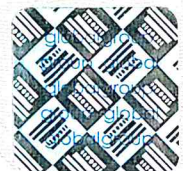
Gary Jones

Technical Director

Registration is subject to the management system being continually maintained to the above standard under regular surveillance. Should surveillance not take place when required, registration shall be removed.

This certificate is the property of Globalgroup of Companies Limited.  
21 Lansdowne Crescent, Edinburgh, Midlothian, EH12 5EH, Scotland, United Kingdom.

Please validate the authenticity of the certificate at [www.globalgroup.net](http://www.globalgroup.net)



70001600